



Could you be a
Street Friend?

STREET FRIENDS

Help us spot problems
on your street

Street Friends



We're looking for 'Street Friends' – people who, like us, care about the street where they live or a street they regularly use, and are willing to look out for problems and report them to us.

Having clean and safe streets is important to all of us. We work hard to provide street services – for example, we:

- collect your waste and recycling bins
- sweep the streets
- remove graffiti, fly-tipped rubbish and dumped vehicles.

Our inspectors regularly walk the streets to look for these and other problems, including broken paving slabs, potholes, fly-posting and littering. But with over 3,000 streets in the borough, finding the problems as soon as they occur can be difficult.

That's where you come in. Why not sign up to be a Street Friend, and help us spot the problems on your street?



Street Friends

Being a Street Friend doesn't have to be hard work

All we'd like you to do is fill in the form at the back of this leaflet and send it back to us. Then report any problems you spot when you're out and about – when you're on your way to work, the shops or the park, for instance. Just tell us what the problem is and where it is, and we'll do the rest!



You can help us by reporting:

- graffiti and fly-posting
- dumped rubbish (fly-tipping)
- dumped vehicles
- overhanging vegetation
- litter and dirt
- dog fouling
- faulty street lights
- road and pavement problems.

When you call, you'll need to let us know you are a Street Friend.

Street Friends

Organising clean-ups

If you'd like to do more than just report problems, how about getting together with your neighbours to clean up your local area? Just tell us what you want to do and, where possible, we'll help you organise it and provide the tools and equipment.

We can provide:

- **equipment**
 - including litter-pickers and bags
- **contractors**
 - on hand to help with organised clean-up events
- **graffiti removal kits**
 - including paint and brushes.



To help you plan and organise your project, we'll make sure that one of our specially trained officers will be available to assist you. All you need to do is call us on **020 8313 4621**.

What else can we do to help?



As part of a planned Street Friends project, we can arrange for our contractor to carry out specific work in your street. We could even do a 'deep clean' of your street, where we will clean drains and carry out repairs, as well as sweeping the road and pavement.

Some of our residents and residents' groups are already making a great difference to their neighbourhoods. Join in with your local community, and join us in building a better Bromley!

Useful contacts

Street problem	Telephone number
Dog fouling	020 8313 4557
Dumped rubbish	020 8313 4557
Emergency out-of-hours problems	020 8464 4848
Flooding	020 8313 4621
Graffiti removal	020 8313 4557
Dumped vehicles	020 8313 4557
Road and pavement problems	020 8313 4621
Overhanging vegetation	020 8313 4557
Recycling, refuse and garden-waste collections	020 8313 4557
Street-lighting faults	0800 3281 904 or email bromleystreetlighting@maygurney.co.uk
Street cleaning	020 8313 4557
Trees	
- roads, parks and woodland	020 8313 4471
- public footpaths	020 8313 4621



The Government Standard

If you would like to be a Street Friend, please complete the details below and return the form to us, and we will get in touch.

Name/s of street/s

Your title (e.g. Mr/Mrs/Miss/Ms/other)

First name

Surname

House name/no.

Street

Town

Postcode

Telephone nos.

Email

How did you hear about Street Friends?

If you are a member of a Residents' Association, Neighbourhood Watch or other similar community group, please give details and your position if applicable:

I would like to regularly report street problems to the Council

Please contact me about organising clean-up events in my area

Please tick if you wish to receive any of the following for your own use

Graffiti removal kit Litter picker Plastic sacks

Date of birth if under 18 years old

Signature

Date

Street Services
Environmental Services
London Borough of Bromley
Civic Centre
Stockwell Close
BROMLEY
BR1 3BR